

Standard Freight Program

QUALIFYING SHIPMENTS

- The program applies to furniture only or mixed Furniture, Villa and Rugs. It excludes Villa and/or Rug only shipping, residential delivery, pallet delivery, scheduled or guaranteed/expedited delivery, and locations requiring ferry transport.
- No special delivery requirements are permitted, including but not limited to 24 hours call ahead, lift gate, residential.
- Commercial addresses only. Business must be able to accommodate a 53' trailer.
- Deliveries must be made to a single commercial ship to address.
- Customers will be responsible for any additional accessorial charges incurred.

NON QUALIFYING SHIPMENTS

- Order with residential Addresses
- Orders with pallet delivery requests
- Order with will call.
- Orders containing Villa and/or Rugs only.
- Artwork orders
- Rural and beyond delivery locations
- Orders outside the US
- Orders shipping to the following states:
Alaska
Hawaii
International Countries

SPLIT WAREHOUSE INVENTORY FAQs

There is inventory in both locations, where is my product going to ship from?

Product will ship from the closest location to your ship-to address. In cases where there is not the possibility to ship from the closest location within a timely manner, the order may ship from both distribution centers.

I am on the West Coast, but I ordered product that is shipping from the East Coast, how does that impact transit times?

Generally, you will receive shipments within 4 weeks regardless of origin location. Once the order ships, you can check your invoice for tracking information.

Will my freight cost change if my order is shipping from the warehouse further from me?

No. For current freight rates, see below.

How will I be invoiced if orders are shipping from multiple warehouses?

Each shipment will have its own invoice.

Standard Freight Program

ALABAMA (AL) - 17%
ARKANSAS (AR) - 17%
ARIZONA (AZ) - 12%
CALIFORNIA - NORTH (CA) - 12%
CALIFORNIA - SOUTH (CA) - 10%
COLORADO (CO) - 17%
CONNECTICUT (CT) - 17%
DISTRICT OF COLUMBIA (DC) - 17%
DELAWARE (DE) - 17%
FLORIDA (FL) - 17%
GEORGIA (GA) - 17%
IOWA (IA) - 17%
IDAHO (ID) - 18%
ILLINOIS (IL) - 17%
INDIANA (IN) - 17%
KANSAS (KS) - 17%
KENTUCKY (KY) - 17%
LOUISIANA (LA) - 17%
MASSACHUSETTS (MA) - 17%
MARYLAND (MD) - 17%
MAINE (ME) - 18%
MICHIGAN (MI) - 17%
MINNESOTA (MN) - 17%
MISSOURI (MO) - 17%
MISSISSIPPI (MS) - 17%
MONTANA (MT) - 19%
NORTH CAROLINA (NC) - 17%
NORTH DAKOTA (ND) - 17%

NEBRASKA (NE) - 17%
NEW HAMPSHIRE (NH) - 19%
NEW JERSEY (NJ) - 17%
NEW MEXICO (NM) - 15%
NEVADA (NV) - 12%
NEW YORK (NY) - 18%
OHIO (OH) - 17%
OKLAHOMA (OK) - 17%
OREGON (OR) - 16%
PENNSYLVANIA (PA) - 17%
RHODE ISLAND (RI) - 17%
SOUTH CAROLINA (SC) - 17%
SOUTH DAKOTA (SD) - 18%
TENNESSEE (TN) - 17%
TEXAS (TX) - 16%
UTAH (UT) - 15%
VIRGINIA (VA) - 17%
VERMONT (VT) - 18%
WASHINGTON (WA) - 16%
WISCONSIN (WI) - 17%
WEST VIRGINIA (WV) - 17%
WYOMING (WY) - 18%
ALASKA (AL) - QUOTE
HAWAII (HI) - QUOTE
INTERNATIONAL - QUOTE